

for
non-urgent
health
concerns

EXAMPLES

- Acne
- Contraception
- Follow-up care for existing conditions
- Prescriptions (new or renewal)
- Testing for sexually transmitted infections, TB, etc.
- Vaccinations
- Vision care



WHAT TO DO

Appointments are required for most medical services at UHS. Exceptions include the UHS Pharmacy and Optical Shop.

Schedule An Appointment:



734-764-8320

or



Go to Appointment Scheduling in the **main lobby**. Note: If you visit UHS without an appointment, you will generally be scheduled and asked to return.



After you have visited UHS, sign up for the secure, online patient portal where you can request an appointment, get lab results, etc. Create your patient portal account at myuofmhealth.org

for
urgent
health
concerns

EXAMPLES

- Allergic reaction with widespread swelling/itching
- Asthma not responding to usual medication
- Fever > 101° F (38.3° C) or lasting 2+ days
- Injury with significant pain, swelling
- Injury that may require stitches
- Possible fracture or dislocation
- Scrapes or burns with blisters
- Severe sore throat
- Significant/increasing pain, especially with fever
- Urinary infection, especially with fever/back pain



WHAT TO DO

Weekdays

Call **734-764-8320**

Medical staff will evaluate your need and determine whether you can be scheduled or seen same day.

Saturdays 9am-noon (September-April)

Visit UHS in person (first floor lobby). Medical staff will evaluate your need and determine whether you can be scheduled or seen same day.

Nights & weekends

You may wish to call for nurse advice (734-764-8320) or go to an urgent care facility or hospital emergency room.

All fees would be your responsibility. See COSTS.

in a
medical
emergency

EXAMPLES

- Alcohol and other types of poisoning
- Any condition that feels life threatening
- Uncontrolled bleeding
- Major injuries, such as bone protruding through skin
- Severe difficulty breathing
- Unconsciousness - unable to rouse



WHAT TO DO



Call 911 or go to the nearest hospital emergency room

or



Emergency Department, Michigan Medicine
1500 E. Medical Center Drive, Ann Arbor
(several blocks from central campus)
734-936-6666

All fees would be your responsibility. See COSTS.

Unsure what to do? Call for nurse advice. It may save you a trip to UHS or the ER!



Call UHS for Advice

734-764-8320

Call day or night.

Nurses can advise you about self-care or seeking care.

Calling for advice may save a trip to UHS or the emergency room!



Costs

@ University Health Service

For most currently enrolled U-M students (Ann Arbor campus), the majority of UHS services are covered by the health service fee (a mandatory fee that U-M students pay as part of tuition).

Some students may be eligible to purchase the UHS Prepaid Plan for access to UHS services.

All other U-M students would pay fee-for-service. UHS participates with these health insurance plans*:

- Aetna Students Health - U-M domestic and international student plans
- BCBS, BCN and Premier Care *if your primary care physician (PCP) is at UHS*
- Medicare

*other plans are out of network

@ Other Facilities

including Michigan Medicine (hospitals and clinics), students are responsible for paying fees for any medical care received outside of UHS (e.g. urgent care facilities, hospital emergency rooms, ambulance services).

These services are NOT covered by the health service fee, even if ordered by a UHS clinician.

Keeping Wolverines well for more than 100 years!



University Health Service

UHS is a comprehensive primary care clinic for U-M students, faculty and staff. Licensed medical professionals provide confidential, quality care.

For eligibility see www.uhs.umich.edu/who



Services Include

- Allergy, immunization & travel health
- Eye care & optical (glasses, contacts, more)
- Laboratory
- Nursing
- Nutrition
- Outpatient medical care
- Pharmacy
- Physical therapy
- Radiology
- Testing for HIV, STI, TB, etc.
- Wolverine Wellness services
- Women's health



Building Hours and Location

For current information:

call: 734-764-8320

go to: www.uhs.umich.edu

Some units may close from noon-1pm. Hours are reduced during semester breaks and holidays.

Location:

207 Fletcher St, Ann Arbor, MI 48109



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uhs.umich.edu

Guide to Health Care for U-M Students



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