Patient Satisfaction Survey
Satisfaction with Overall Quality of Care and Customer Service by Group
Fall 2012

% of Very Satisfied/Satisfied Patients

- Ethnicity (N=985)
  - White (n=709)
  - Black or African American (n=60)
  - Hispanic or Latino (n=126)
  - Asian (n=84)
  - Other* (n=45)
- Sexual Orientation (N=978)
  - Heterosexual (n=894)
  - Other (n=84)
- Gender (N=1012)
  - Male (n=324)
  - Female (n=684)
  - Transgender (n=4)
- Affiliation (N=1017)
  - Undergraduate (n=444)
  - Graduate (n=431)
  - Other (n=142)

*Includes Pacific Islander, American Indian or Alaskan Native, and Two or More Races