Patient Satisfaction Survey
Satisfaction with Overall Quality of Care and Customer Service by Group
Fall 2012

- **Ethnicity (N=985)**
  - White (n=709): 92%
  - Black or African American (n=60): 85%
  - Hispanic or Latino (n=126): 87%
  - Asian (n=45): 85%
  - Other* (n=45): 86%
  - Other (n=84): 85%

- **Sexual Orientation (N=978)**
  - Heterosexual (n=894): 89%
  - Other* (n=84): 83%
  - Other (n=84): 75%

- **Gender (N=1012)**
  - Male (n=324): 78%
  - Female (n=684): 78%
  - Transgender (n=4): 75%

- **Affiliation (N=1017)**
  - Undergraduate (n=444): 88%
  - Graduate (n=431): 97%
  - Other (n=142): 97%

*Includes Pacific Islander, American Indian or Alaskan Native, and Two or More Races