Patient Satisfaction Survey
Satisfaction with Overall Quality of Care and Customer Service by Group
Winter 2016

% of Very Satisfied/Satisfied Patients

- Ethnicity (N=766)
  - White (n=519): 93%
  - Black or African American (n=33): 100%
  - Hispanic or Latino (n=141): 93%
  - Asian (n=37): 89%
  - Other* (n=36): 85%
  - Other (n=94): 88%

- Sexual Orientation (N=767)
  - Heterosexual (n=673): 92%
  - Other (n=94): 93%

- Gender (N=776)
  - Male (n=252): 92%
  - Female (n=518): 93%
  - Transgender/Other (n=6): 83%

- Affiliation (N=777)
  - Undergraduate (n=260): 86%
  - Graduate (n=280): 96%
  - Other (n=237): 95%

*Includes Pacific Islander, American Indian or Alaskan Native, and Two or More Races