Patient Satisfaction Survey

Satisfaction with Overall Quality of Care and Customer Service by Group
Winter 2014

% of Very Satisfied/Satisfied Patients

Ethnicity (N=719)
- White (n=543): 90%
- Black or African American (n=32): 96%
- Hispanic or Latino (n=28): 93%
- Asian (n=76): 85%
- Other* (n=40): 91%

Sexual Orientation (N=722)
- Heterosexual (n=656): 91%
- Other (n=66): 92%

Gender (N=724)
- Male (n=227): 93%
- Female (n=495): 90%
- Transgender (n=2): 50%

Affiliation (N=729)
- Undergraduate (n=276): 85%
- Graduate (n=246): 93%
- Other (n=207): 97%

*Includes Pacific Islander, American Indian or Alaskan Native, and Two or More Races