Patient Satisfaction Survey
Satisfaction with Overall Quality of Care and Customer Service by Group
Fall 2015

% of Very Satisfied/Satisfied Patients

Ethnicity (N=803)
- White (n=563): 90%
- Black or African American (n=40): 100%
- Hispanic or Latino (n=132): 89%
- Asian (n=39): 90%
- Other* (n=39): 91%

Sexual Orientation (N=815)
- Heterosexual (n=720): 86%
- Other (n=95): 91%
- Male (n=242): 91%
- Female (n=570): 90%
- Transgender/Other (n=6): 83%

Gender (N=818)
- Undergraduate (n=372): 85%
- Graduate (n=248): 94%
- Other (n=200): 95%

Affiliation (N=820)

*Includes Pacific Islander, American Indian or Alaskan Native, And Two or More Races